

03 February 2017  
Our ref: FOI/06/01/17

**Re: Freedom of Information request**

Thank you for your request for information under the Freedom of Information Act, which we received on 06 January 2017.

You requested the following information:

- Who provides the organisations BACS payments and Direct Debit collection software?
- Please provide a list of your suppliers of the above software.
- How you came to the decision to choose these companies?
- Are these solution(s) hosted on premise or cloud hosted?
- Please provide expenditure on computer software used for Bacs payment processing and Direct Debit collection. For financial years 2014/2015 and 2015/2016.
- When does your current contract(s) with BACs payment and direct debit collection software expire?
- Will this service(s) be tendered and if so where?
- What is the total value of your current BACS payment and Direct Debit collection software contract(s) and over what period?
- With whom does the organisation hold its primary bank account?
- Does the organisation, acting as a Bureau, provide Bacs processing on behalf on any other organisation?
- What payments types does the organisation use? (e.g Bacs (Direct Credit), Direct Debit, Faster Payments, etc.).
- Who is the person responsible for BACS processing and Direct Debit collection software?
  - Name

- Position
- Telephone Number
- Email

We do not hold this information. The OBR is a small Organisation and our Finance function is provided by HM Treasury with whom we have a Service Level Agreement. It is therefore HM Treasury who would hold this information.

If you have any other queries about this letter, please contact OBR enquiries at [obr.enquiries@obr.gsi.gov.uk](mailto:obr.enquiries@obr.gsi.gov.uk).

Yours sincerely

Freedom of Information Unit  
**Office for Budget Responsibility**

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**Your right to complain under the Freedom of Information Act 2000**

If you are not happy with this reply, you may request a review by writing to OBR Enquiries, Office for Budget Responsibility, 14T, 102 Petty France, London SW1H 9AJ or by email to [obr.enquiries@obr.gsi.gov.uk](mailto:obr.enquiries@obr.gsi.gov.uk).

Any review request must be made within 2 months of the date of this letter. It would assist our review if you set out which aspects of the reply concern you and why you are dissatisfied.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the OBR. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.